



The California Association of Community Managers, Inc. (CACM) supports the community association managers and management companies who enrich the communities of millions of Californians.

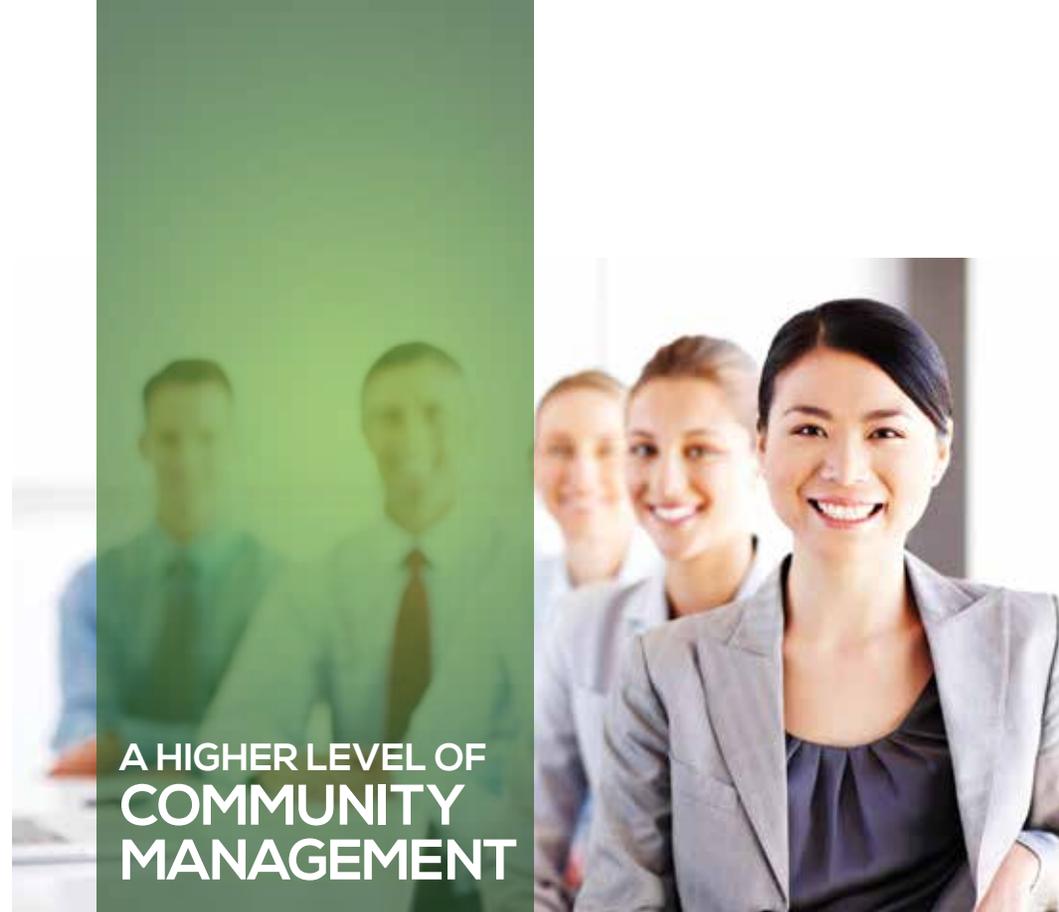
Since 1991, our comprehensive education and certification programs have been preparing California community association managers to be a trusted resource for HOAs statewide. In addition, we also offer membership and accreditation programs designed to promote professional standards for management companies serving the California market.

Today, CACM has a membership of more than 3,000 California-based professionals focused on supporting the 54,000 (and growing!) associations throughout the state.

Follow @CACMchat



**California Association of Community Managers, Inc.**  
23461 South Pointe Dr. | Ste. 200 | Laguna Hills, CA 92653  
949.916.2226 | [www.cacm.org](http://www.cacm.org)



**A HIGHER LEVEL OF  
COMMUNITY  
MANAGEMENT**



*Gain Peace of Mind with a California Accredited  
Community Management Company (ACMC)*



Confidence.  
Mutual trust.  
Peace of mind.

## How an Accredited Community Management Company Can Benefit your Homeowners Association

Home ownership comes with a host of responsibilities, which is one of the reasons 1 in 4 Californians choose to live in a homeowners association (HOA). What makes the HOA lifestyle even more enjoyable – and successful – is having the right management company in place to ensure the day-to-day operations are handled with care.

But, how do you know where to start when looking for a quality management company? The California Association of Community Managers (CACM) can help.

CACM developed the ACMC program to provide California community association management companies with state-specific standards for professional business practices, accountability and self-regulation. Companies with the ACMC designation have met strict risk management, education and insurance requirements.

### What Does the ACMC Mean to You?

Simply put, it translates to peace of mind. You can be confident knowing your management company adheres to the highest state-specific standards.

By achieving the ACMC status, management companies are able to create an atmosphere of mutual trust between board members, homeowners and management. Their accreditation is a declaration of their commitment to provide you and your community with the expertise and professionalism you deserve.

These are the most important things your association's management company should provide you with when serving your community.

CACM offers California community association management companies the opportunity to continually achieve this higher standard of service for their clients through the Accredited Community Management Company (ACMC®) program.

### Experience a Higher Standard of Service

The ACMC accreditation tasks management companies with meeting rigorous risk management, education and insurance requirements. Through their commitment to these ACMC standards, each accredited company operates with the highest accountability and professionalism, which directly benefits you and your community.



### Why Choose an ACMC?

By hiring a CACM Accredited Community Management Company (ACMC), you and your association can count on many benefits, including working with a company that:

- Employs a well-educated, professional, California certified management team
- Understands and complies with the more than 1,200 California laws affecting associations
- Knows how to advise the best course of action for your association
- Implements risk management practices and internal financial controls
- Remains committed to ethical practices and the betterment of the community association industry as a whole



### What It Takes to Achieve and Maintain the ACMC

To achieve this distinction, a management company must meet strict risk management, education and insurance requirements. This includes:

- Adhering to accounting standards for risk management practices and internal financial controls
- Submitting to and passing an independent CPA review that demonstrates compliance with best practices
- Ensuring community managers\* on staff obtain and maintain the Certified Community Association Manager (CCAM®) or the Certified Association Financial Manager (CAFM®) certification, which encompasses California law and ethical standards of practice
- Maintaining a higher level of insurance coverage to protect the interests of the HOA clients, including general liability, fidelity insurance, errors and omission, and workers' compensation
- Renewing the accreditation every five years by maintaining staff certification and company insurance policies and completing a new CPA review



### Where to Find an ACMC

If your association is considering contracting with a community management company, start your search with companies that have obtained the ACMC accreditation. This select group of management companies can easily be found by visiting [cacm.org](http://cacm.org) and clicking on the Management Company Directory tab.

For more information and resources for California homeowners living in an HOA, visit [cacm.org](http://cacm.org) and click on HOA Board Resources

*\*Those community managers on staff who are actively managing HOAs.*