HIGH RISE SUMMIT



SHARE, BRAINSTORM & COLLABORATE FROM YOUR UNIQUE PERSPECTIVE



23461 South Pointe Drive, Ste. 200 Laguna Hills, CA 92653

THANK YOU TO OUR SPONSORS



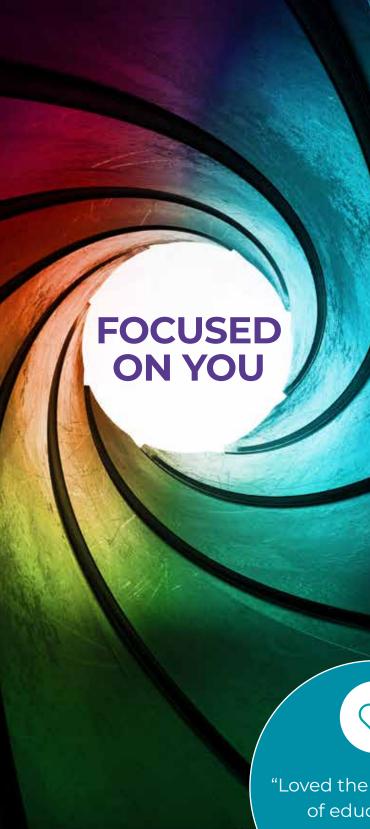






FOCUSED ON YOU:

THROUGH THE LENS OF A HIGH RISE MANAGER



THROUGH THE LENS OF A HIGH RISE MANAGER

Join fellow CACM High Rise managers from across California for this two-day summit focused specifically on you! Experience the freedom of collaborating with other attendees who view communities through the same lens. You'll find collaborative and collective solutions to some of your most challenging situations, all while building and strengthening relationships.

HIGH RISE SUMMIT HIGHLIGHTS

PERSPECTIVE Share knowledge and expertise with others who understand your unique perspective.

EXPOSURE Gain exposure to leaders within the California high rise specialty, building important relationships.

DEPTH OF FIELD Master the depths of your field by joining colleagues on a guided tour of a high rise community.

SHARPEN YOUR FOCUS Sharpen your skills and knowledge as you focus on subjects that impact your daily work-life.

relaxed atmosphere will offer you the opportunity to continue the

HAPPY HOUR RECEPTION This

conversations with other leaders within the high rise and large scale specialties that share your desire to grow and succeed.

"Loved the higher level of education!!!"

Patricia Klock, CCAM-HR.CI.AA Opera Plaza, San Francisco 2018 High Rise Summit Attendee

AGENDA

WEDNESDAY, OCTOBER 2

12:30 – 4:30 pm – Advanced Ethics Course

THURSDAY, OCTOBER 3

7:30 – 8:30 am – Registration & Breakfast

8:30 - 8:45 am - Welcome

Speaker: Tom Freeley, CACM President & CEO

8:45 – 10:15 am Back by Popular Demand!

Mastering the Art of Effective Communication: Viewing Others Through a 3D Lens

Featuring Mary Anne Davis

Learn how to break down barriers, increase customer service levels and productivity through tactical communication skills that have stood the test of time. By taking a closer look inside yourself, you'll discover your strengths in communication, as well as reveal blind spots. This newly acquired skillset will enable you to recognize the communication styles of others and adapt yours to get results.



Mary Anne Davis is the President and Founder of Peak Performance. She has been committed to "moving individuals to action" through training and advanced learning for more than two decades. An internationally recognized sales and

management consultant and trainer, she helps clients from around the world achieve bottom line results with her dynamic leadership and expertise.

10:15 – 10:30 am – Break

10:30 - 3:00 pm

Site Visit of High Rise Property (Includes lunch and networking)

Immerse yourself in the life of a High Rise manager by joining colleagues for a guided tour of a High Rise community. The visit will provide opportunities to discuss the property's unique challenges, and how to find collaborative and collective solutions. 3:00 – 4:00 pm – Roundtable Discussion

4:00 – 6:00 pm – Happy Hour Reception

FRIDAY, OCTOBER 4

8:30 - 9:00 am - Breakfast

9:00 - 10:45 am

Finding Yes in a World of No

Featuring Thomas L. Willis

Community managers face constant pressure to solve problems daily. It is easy to get caught up in the negativity. In this session, learn how to recognize the triggers that all too often default to "no" or negativity and recognize opportunities to turn that around through purposeful action.



As a former Vice President for a leading management company in the Washington, DC Metro area, Tom Willis of Association Bridge, LLC, brings a fresh perspective and energy to the community association management arena. The

tools by which he helps communities and their leadership accomplish these goals are based on real-life, common sense applications, yet are innovative in that they encourage one to think outside the box, fully engage and develop solutions that work.

10:45 - 11:00 am - Break

11:00 – 11:30 am
Inspirational Closing Message

Featuring Roy Davis



Roy Davis is the President of Davis Success Solutions, LLC. His in-depth and extensive leadership roles within management, sales, marketing, and various training experiences in numerous industries allow him to bring a unique

approach and proven track record for delivering successful results.



"It is a "must attend" for all high rise managers and others wanting to enter this specialized field of management."

> Bruce Ratliff, CAMEx, CCAM-HR.CI Beacon Commercial Owners Association 2018 High Rise Summit Attendee



ACCOMMODATIONS



Escape the routine and savor the high-end comforts of the newly renovated Renaissance Newport Beach Hotel.

This boutique hotel offers a central location near Newport Beach and the Irvine Business District. Renaissance Newport Beach provides a complimentary

shuttle to and from John Wayne Airport-Orange County for your ultimate convenience.

BOOK YOUR ROOM

Renaissance Newport Beach Hotel 4500 MacArthur Blvd. | Newport Beach, CA 92660

CACM Group Rate: \$189* Online: bit.ly/CACMHRLS2019

Direct: 949-476-2001

PARKING

Discounted Valet Parking: \$15 per day with in/out privileges

*The room block is subject to early sell out and expires 9/12/2019.

REGISTRATION

Thru 8/17 Thru 9/6 Thru 9/25
Manager Member \$349 \$399 \$499
Non-Member* \$549 \$599 \$699

EASY WAYS TO REGISTER

- 1. Online: www.cacm.org
- 2. Email: Download the registration form and email to registration@cacm.org
- 3. Mail: CACM 23461 South Pointe Dr. Suite 200, Laguna Hills, CA 92653

*Online registration is available only to CACM members. Non-Members please call the CACM office to register at 949-916-2226.



www.cacm.org