



With a current membership of nearly 3,000 individuals and businesses, CACM has provided community management professionals with comprehensive education and credentialing programs to help them successfully manage California HOAs since 1991.

Today, CACM credentialing options go beyond the widely recognized Certified Community Association Manager (CCAM) certification.

CACM developed the Community Association Financial Management (CAF[®]) certification specifically for accounting professionals who service community associations.

CACM also provides specialized community management education within the areas of portfolio, high rise, large scale, new development, age-restricted active adult and commercial and industrial CID management.

CACM also is proud to offer the prestigious Master of Community Association Management (MCAM[®]) certification, which is a challenging Master's level program created to provide experienced managers with an opportunity to display advanced skills and knowledge.

California Association of Community Managers, Inc.
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**IS YOUR
COMMUNITY
MANAGER
CERTIFIED?**



*CACM Certified Professionals are the
Right Choice for Your Community*



Your Home, Your Choice.

In addition to choosing to live in one of the most beautiful states in the nation, you also opted to live in a homeowners association. HOA living grants you access to shared amenities, provides you with well-maintained property and safeguards your investment by maintaining your community's aesthetic value.

Just as important is your decision to work with a community association manager who is certified by the California Association of Community Managers (CACM).

A Certified Community Association Manager (CCAM) is committed to the professional and ethical management of HOAs. CCAMs are knowledgeable about California laws that govern HOAs and experienced in helping volunteer board members make wise business decisions for the community.

The CCAM Advantage

Think about this: Your accountant is a CPA. Your attorney is bar certified. Your real estate agent is CalBRE licensed. Shouldn't your community association manager be certified in California laws and best practices?

If your home is one of your most valuable assets, then your answer should be a resounding "yes."

What can a Certified Community Association Manager (CCAM) do for your community?

- Ensure the board of directors understands and complies with the 1,200+ laws governing California HOAs
- Act as the HOA's liaison with owners, tenants, sub-contractors and public entities
- Manage the day-to-day operations of what is often a multimillion-dollar corporation
- Conduct routine site inspections
- Knowledgeably assist with budget and strategic planning, as well as contract and insurance administration
- Guide the board of directors to make informed decisions that are in the community's best interests
- Administer association communications, including newsletters, election materials and violation and meeting notices

What it takes to earn the CCAM designation:

- 36 hours of California-specific industry education, including 16 hours of California HOA law and legal requirements, 16 hours focused on community management principles and practices and four hours of ethics-related content

- Successful completion of multiple exams
- Signed commitment to uphold CACM's Code of Professional Ethics and Standards of Practice

What it takes to maintain the CCAM designation every three years:

Thirty hours of California-specific continuing education credits (CEUs), including:

- Attending at least one CACM Law Seminar, featuring new case law and legislation impacting the industry's standards of practice
- Completion of at least one CACM ethics course, which reaffirms adherence to the highest ethical standards
- Completion of 18 hours of additional coursework within such areas as finance, board administration, insurance, risk management, leadership and industry specialization
- Recommitment to the official CACM Code of Professional Ethics and Standards of Practice

Not all certifications are the same!

The CCAM exceeds the requirements of the California Business and Professions Code § 11502 to legally disclose oneself as a certified community association manager.

When it comes
to selecting a
manager for your
community the
choice is clear:

Choose a CCAM.®